

April 4, 2014



Dear TRICARE 4 Life and TRICARE Standard Beneficiaries;

We have updated this memo in order to keep you current with Hospital Nacional's Tricare Policy. As you all know, Hospital Nacional is a private hospital. As such, the hospital has to make decision about which insurance companies we will work with, and how we will work with them. Please be aware that TRICARE may state that you have coverage, but that does not mean that Hospital Nacional can accept TRICARE for your case. TRICARE may state that you have coverage, but are referring to your ability to submit the claim for reimbursement. The information below pertains to Hospital Nacional only, and how we work with TRICARE.

Hospital Nacional only accepts TRICARE Standard and TRICARE 4 Life for retirees. If you are a retiree with TRICARE Prime, you will be required to pay for your services and submit your claims to TRICARE for reimbursement. If you have Prime and want to switch, you can contact Tricare to change your coverage to TRICARE Standard.

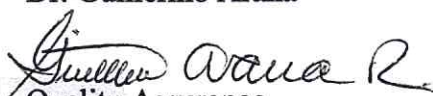
Hospital Nacional continues to work with TRICARE to try and offer more services. However, there have been no policy changes which allow us to extend coverage. The following regulations remain the same for those retirees that have TRICARE 4 Life and TRICARE Standard. A deposit will be required if you cannot provide a TRICARE EOB showing that your yearly deductible has been met.

Hospitalizations: Hospital Nacional will accept TRICARE for hospitalizations on a case by case basis. Our Quality Assurance department will determine if we can accept TRICARE for the admissions. Your doctor should submit a preauthorization request for any hospitalization or surgery. When the hospital cannot accept TRICARE, if the patient still wants services at Hospital Nacional, they would be admitted as a private pay patient. This requires making a deposit before admission and canceling the bill at the time of discharge. At that point the patient should then send the claim into TRICARE directly to request reimbursement. Unfortunately, the hospital does not have sufficient staff to submit your claim for you. Any questions you have should be asked to TRICARE and the companies that administrate the program.

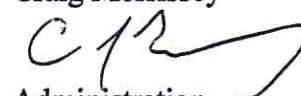
Doctors: The doctors are independent contractors and not employees of Hospital Nacional. The individual doctors each make their own decision if they will accept TRICARE or not. Please check with your doctor ahead of time to see if they accept TRICARE. Hospital Nacional may accept TRICARE FOR YOUR CARE, HOWEVER THAT DOES NOT MEAN YOUR DOCTOR WILL. Also, you should ask your doctor questions like: will they will be using an assistant surgeon, anesthesia charges, etc.

Partial list of services that Hospital Nacional will not accept TRICARE for: **Evoke Potential (PE), Echocardiogram (EKO), Nerve Conduction Test, Electroencephalogram (EEG), Stress test, Electrocardiogram (EKG), Holter, Electromyograph (EMG), Spirometry, Breath test for H Pylori, Polysomnography, Duplex/ Doppler.**

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Quality Assurance
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